



Waste Management Winter Weather Reminder

Waste Management is committed to the safety of our drivers, our community and your residence. To ensure we are able to safely and effectively service your container on days with snow and ice accumulations, please have the area and pathway around your container salted and cleared of snow and ice.

At Waste Management, we take pride in providing superior service to our customers. The following weather-related conditions may affect your collection:

- Unable to access container when it's plowed in or covered with snow/ice
- Container not visible by driver if placed behind a snow mound or inaccessible to the driver to reach safely
- Steep hill or winding road that may be difficult to navigate during snow or ice
- Road closures
- Wind chill factor which impacts the safety of our drivers and proper vehicle operation
- Reduced visibility such as blizzard conditions, sleet, fog and hail

We will make every effort to notify you of weather-related service impacts via phone notifications. **Please ensure we have your updated contact information including your home phone number.**

You may contact us via email at CustomerService_MIOHIN@wm.com, utilize our chat feature on www.wm.com or call us at 866-797-9018 Monday through Friday from 7:30am and 5:30pm EST.

Thank you for being a Waste Management customer; we value your business.